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CONTENT

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BEFORE STARTING THE PAIRING PROCESS

1) Ensure that your WIFI has been set up.

2) Ensure that your phone is connected to the 2.4Ghz, and not the 5Ghz.

3) If the 2.4Ghz network is unavailable, please contact your internet service provider to request for activation.

4) Ensure that Bluetooth and Mobile Data Network is on.

5) Download of **Tuya Smart** or **Smartlife** app from Apple App Store or Google Play Store.

6) Creating an account with **Tuya Smart** or **Smartlife** app.
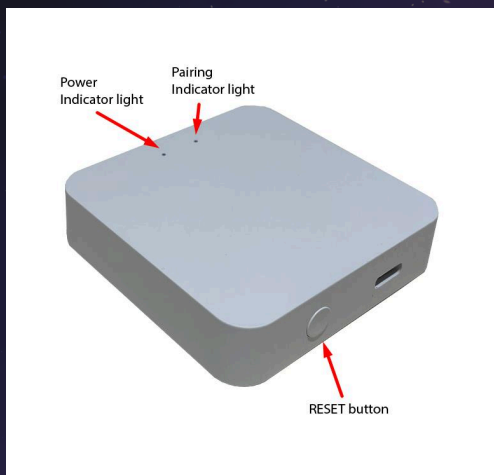
7) Connect the Smart Hub to the power. There will be a blue indicator light which signifies power and red light signifying the pairing status. The red light will be blinking.
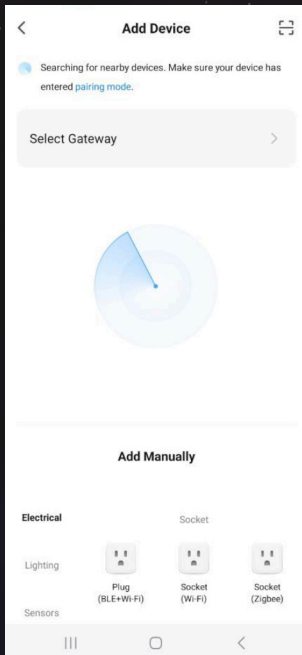
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HOW TO PAIR

1) Open **Tuya Smart** or **Smart Life app** on smart device.

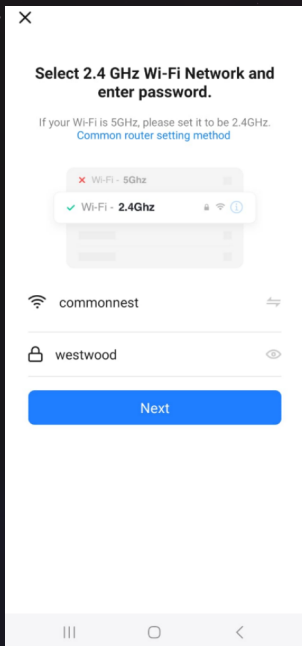2) Within the app, click "+" icon at the top right corner and click "Add Device".

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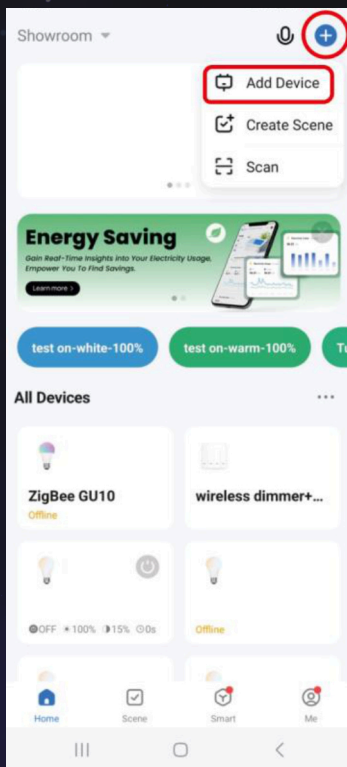
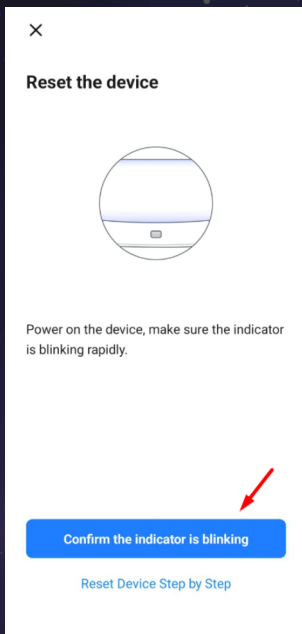5) You will enter the piring page as shown below:

6) Proceed to scroll down and select "Gateway control", followed by "Multi-function Gateway (Zigbee)".

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7) The app will follow up with a reminder for you to connect with the 2.4Ghz Wifi
   Network.

Select 2.4 GHz Wi-Fi Network and
enter password.

If your Wi-Fi is 5GHz, please set it to be 2.4GHz.
Common router setting method

✕ Wi-Fi - 5Ghz

✓ Wi-Fi - 2.4Ghz

🛜 commonnest

🔒 westwood

Next

8) Proceed to click "Next" and confirm if the device indicator is blinking.

Reset the device

Power on the device, make sure the indicator
is blinking rapidly.

Confirm the indicator is blinking

Reset Device Step by Step

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9) If device is not blinking, reset the device. You can reset the device by holding down on the RESET button for 5 seconds, and release the button. Both indicator lights will go off and come on. The red indicator light will start blinking, signifying successful reset and device is currently in pairing mode.

10) The app will attempt to detect and pair with the device.

Connecting Device
Power on the device.

01:58

Scan devices.   Register on Cloud.   Initialize the device.
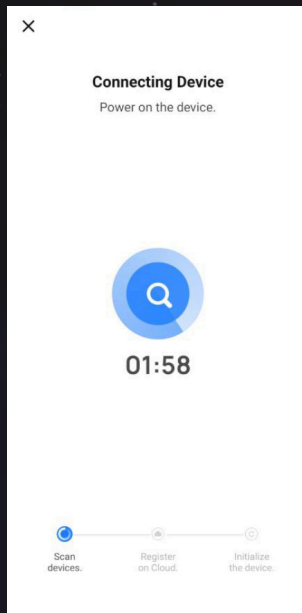
11) Once device is detected and paired, select "Done" and the pairing process is completed.

Add Device

1 device(s) added successfully

ZigBee Gateway
Added successfully

Done

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